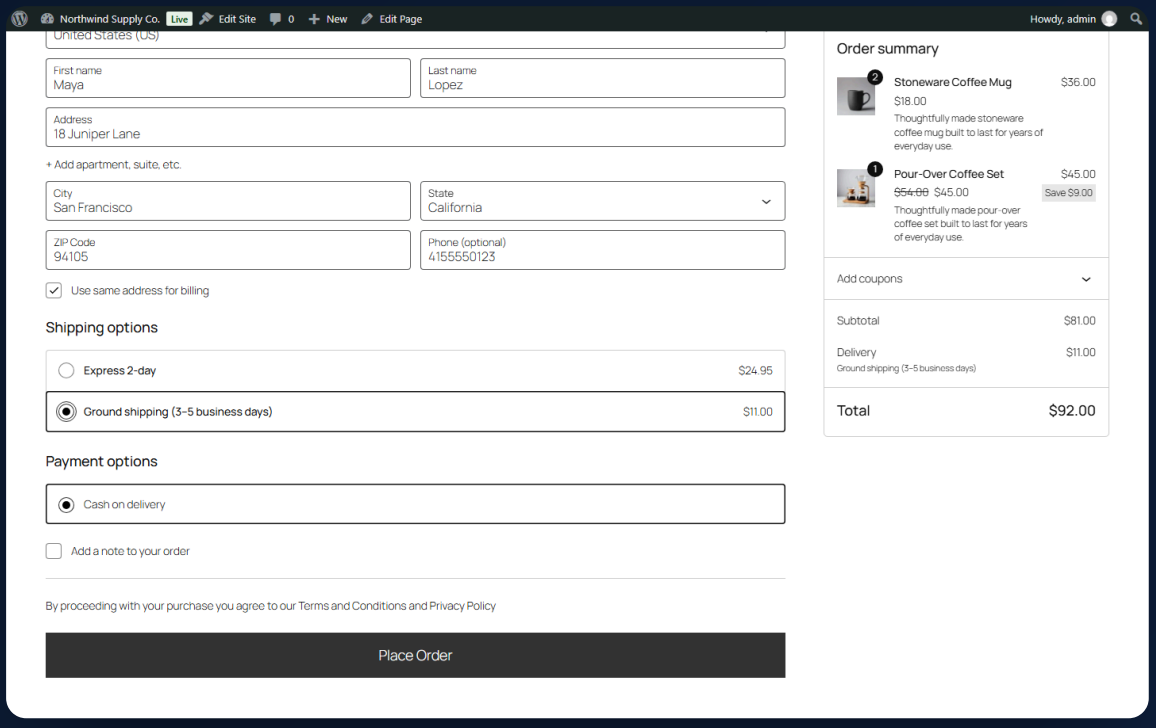
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WOOCOMMERCE PLUGIN · USER GUIDE

RateGrid — Table Rate & Conditional Shipping for WooCommerce

Version 1.0.0 · Installation, licence activation, every setting explained, FAQ and troubleshooting.



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RateGrid — Table Rate & Conditional Shipping for WooCommerce

User guide for RateGrid 1.0.0 (Free and Pro).

RateGrid adds **table rate shipping** to your WooCommerce shipping zones. You enter price bands ("0–2 kg: $6, 2–5 kg: $9 …") and the shopper pays the band their cart falls into. Each table is a normal WooCommerce shipping method inside a zone, so it works on the classic and the block cart and checkout, with WooCommerce taxes, order emails and HPOS.

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1. Requirements

- WordPress 6.4 or newer, WooCommerce 8.0 or newer, PHP 7.4 or newer.
- Shipping zones set up in **WooCommerce → Settings → Shipping**.
- Product weights (and, for volumetric weight, length / width / height) filled in on your products. RateGrid uses your store's weight and size units (WooCommerce → Settings → Products).

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2. Installation

1. Download the Free or Pro `.zip` from your Code Craft account (the Free version is also on WordPress.org as *RateGrid*).
2. In WordPress open **Plugins → Add New → Upload Plugin**, choose the zip, click **Install Now**, then **Activate**.
3. The plugin adds **WooCommerce → Table rates**.

Swapping Free for Pro: deactivate and delete the Free plugin, then install the Pro zip. Your tables are kept (unless you ticked "Delete all plugin data" under Settings).

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3. Licence activation (Pro)

1. Open **WooCommerce → Licence**.
2. Paste the key from your purchase email and click **Activate**.
3. The RateGrid screen now shows the Pro badge and the Pro fields are unlocked.

Monthly and yearly keys switch Pro **off** when they end (you see an "ended — Renew now" notice and a "I have paid — check again" button on the Licence screen); lifetime keys never end.

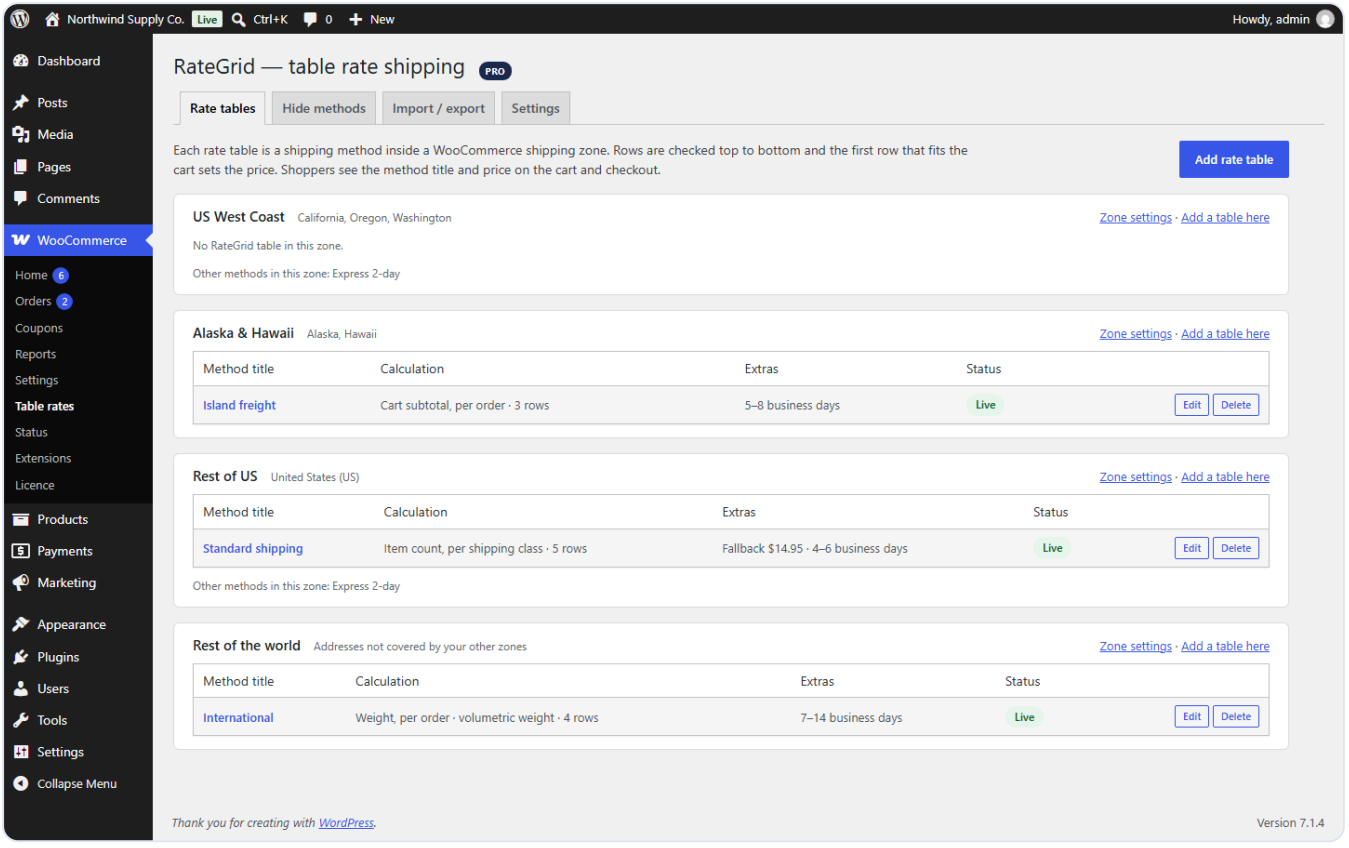
What happens at checkout when a licence ends (and in the Free version):

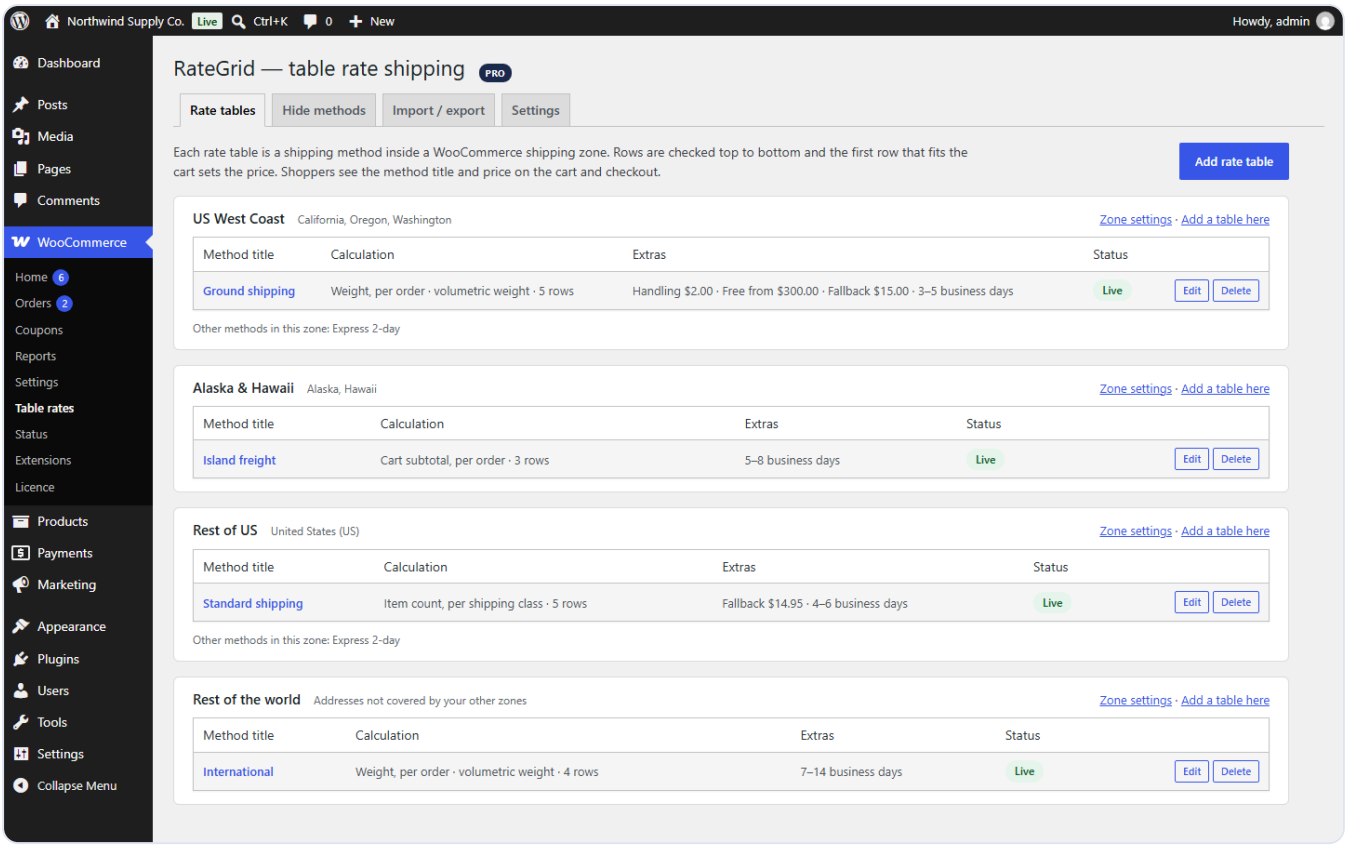
Pro setting	While Pro is off
Rows apply per shipping class / per item	The table works per order (one row for the whole cart)
Volumetric weight	Real product weight is used
Rows with a shipping class or postcodes	Skipped; the other rows still apply
Delivery-time label	Not shown, not saved on new orders
Hiding rules and "hide paid rates when free"	Not applied — every method shows

If, after that, no row fits a cart, the table's **If no row fits** setting decides: hide the method, or charge the fallback cost. RateGrid never turns a rate into free shipping by accident, and it never breaks the checkout. All settings are kept and apply again as soon as you renew.

4. The Rate tables screen

WooCommerce → Table rates (screenshot ,) lists every shipping zone with its RateGrid tables and the other methods in that zone.

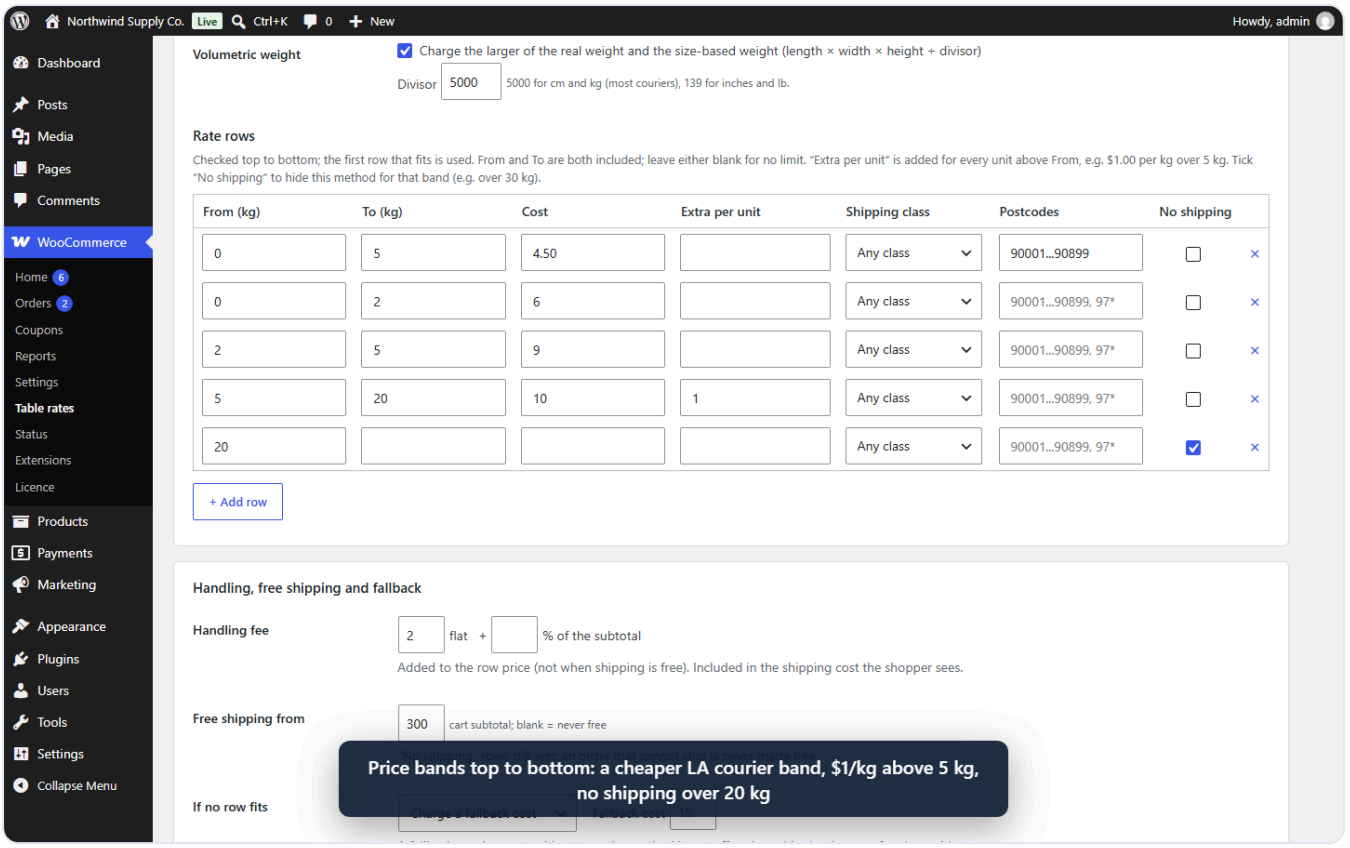




- **Calculation** — what the table charges by, how rows apply, and the number of rows.
- **Extras** — handling fee, free-shipping threshold, fallback and delivery time.
- **Status** — *Live*, *No rows yet* or *Disabled in zone* (switch methods on and off in WooCommerce → Settings → Shipping → the zone).
- **Zone settings** opens the WooCommerce zone; **Add a table here** starts a table for that zone.
- **Delete** removes the table *and* its method from the zone.

5. Creating a rate table

Click **Add rate table** (screenshot).



Zone and name

- **Shipping zone** — shoppers whose address is in this zone see the rate. "Rest of the world" covers every address not in another zone.
- **Method title** — the name shoppers see, e.g. *Ground shipping*.
- **Tax status** — *Taxable* (shipping tax is added by WooCommerce when taxes are on) or *None*.

How the price is worked out

- **Charge by** — *Weight* (product weight × quantity), *Item count* (total quantity) or *Cart subtotal* (see Settings for coupons / tax).
- **Rows apply** — *Per order* (Free): one row for the whole cart. *Per shipping class* (Pro): items are grouped by shipping class, a row is found for every group and the costs are added up. *Per item* (Pro): every product is matched on the value of one unit, and its cost is multiplied by the quantity.
- **Volumetric weight** (Pro, weight only) — every unit counts as the larger of its real weight and length × width × height ÷ divisor. Use 5000 for cm/kg (most couriers) or 139 for inches/lb.

Rate rows

Rows are checked **top to bottom; the first row that fits is used**.

Column	Meaning
From / To	The range, both included. Leave one blank for "no limit".
Cost	Price for this band.

Column	Meaning
Extra per unit	Added for every unit above From, e.g. $1 per kg over 5 kg.
Shipping class (Pro)	Per order: the cart must contain that class. Per class / per item: the row is for that class. "Any class" = every class.
Postcodes (Pro)	The row applies only to these destination postcodes: exact `10001`, wildcard `97*`, range `90001...90899`, separated by commas.
No shipping	The method is not offered for this band (e.g. over 20 kg).

Example used in our screenshots (weight, volumetric, handling $2, free from $300):

From	To	Cost	Extra / kg	Postcodes	No shipping
0	5	4.50		90001...90899	
0	2	6			
2	5	9			
5	20	10	1		
20					✓

A 2.9 kg cart to San Francisco pays $9 + $2 handling = **$11.00**; the same cart to Los Angeles 90012 pays $4.50 + $2 = **$6.50**; a blanket that weighs 1.6 kg but is 6 kg by size pays $10 + $1 + $2 = **$13.00**.

Handling, free shipping and fallback

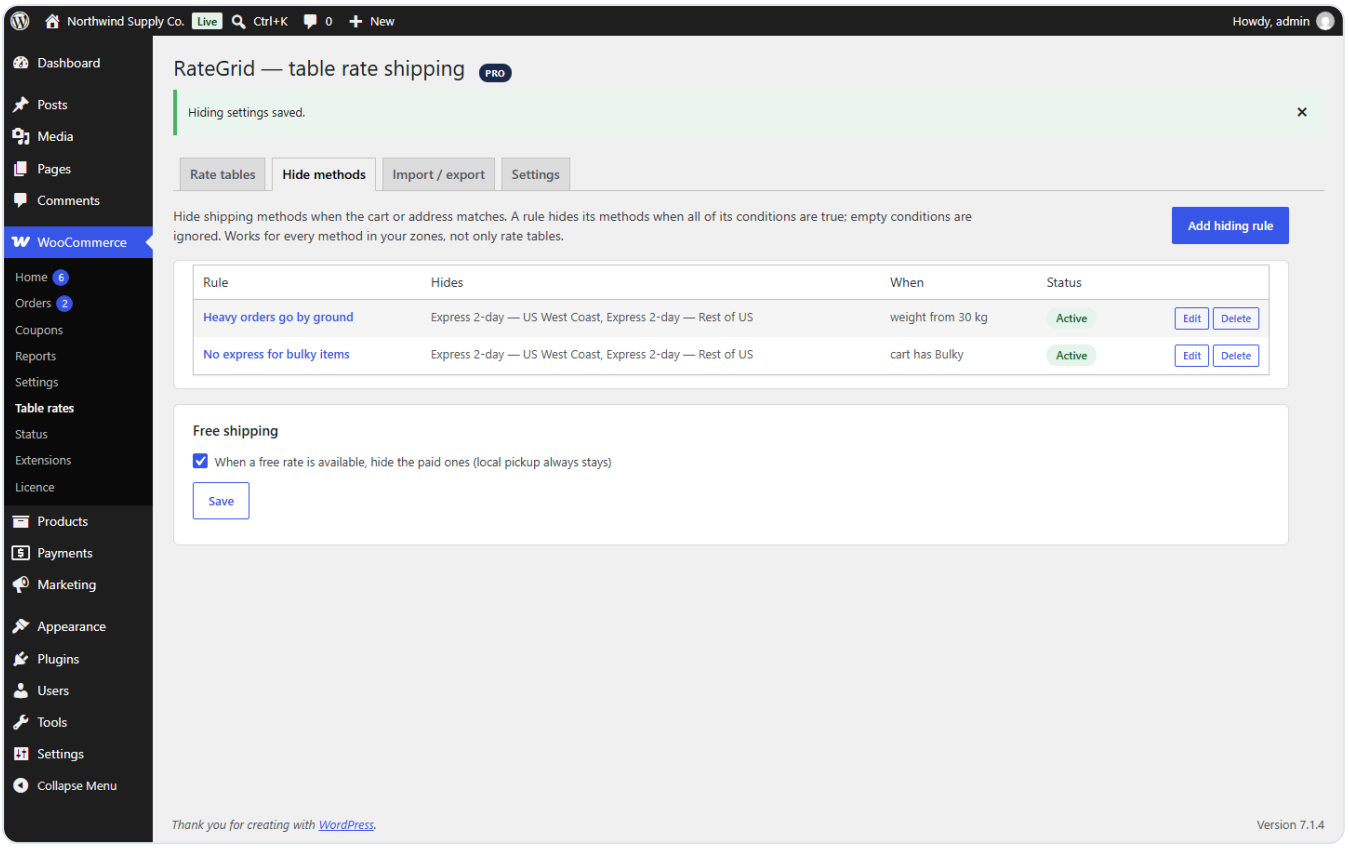
- **Handling fee** — a flat amount and/or a percentage of the subtotal, added to the row price. Not added when shipping is free.
- **Free shipping from** — the method costs 0 when the subtotal reaches this amount. A "No shipping" row still wins: an order that cannot ship is never made free.
- **If no row fits** — *Do not offer this method* or *Charge a fallback cost*. A fallback without a cost is saved as "do not offer".
- **Delivery time label** (Pro) — shown after the title at checkout ("Ground shipping (3–5 business days)") and saved on the order's shipping line as *Delivery time*.

Click **Save rate table**. The rate shows at checkout at once (RateGrid clears WooCommerce's cached shipping rates whenever you save).

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6. Hide methods (Pro)

Table rates → Hide methods (screenshot).



Click **Add hiding rule**, name it, tick the methods to hide (every method in every zone is listed: flat rates, free shipping, local pickup, rate tables) and set any of:

- cart subtotal from / up to,
- cart weight from / up to (real product weight),
- cart contains one of the ticked shipping classes,
- destination postcodes (exact, `995*`, `90001...90899`).

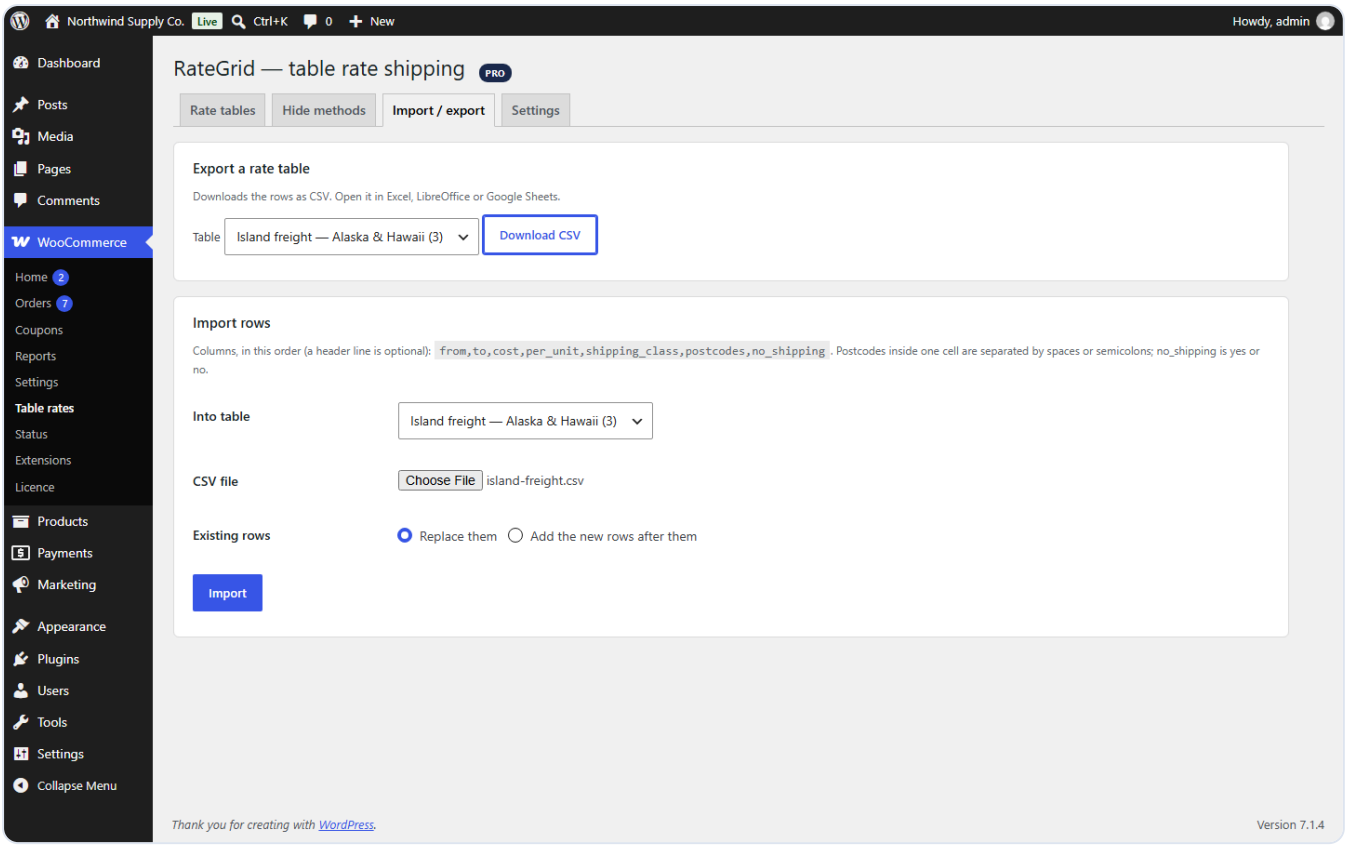
All filled-in conditions must be true. Click the status to switch a rule on or off.

When a free rate is available, hide the paid ones — once any rate costs 0 (for example a rate table above its free threshold), the paid rates disappear. Local pickup always stays.

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7. Import / export (Pro)

Table rates → **Import / export** (screenshot).



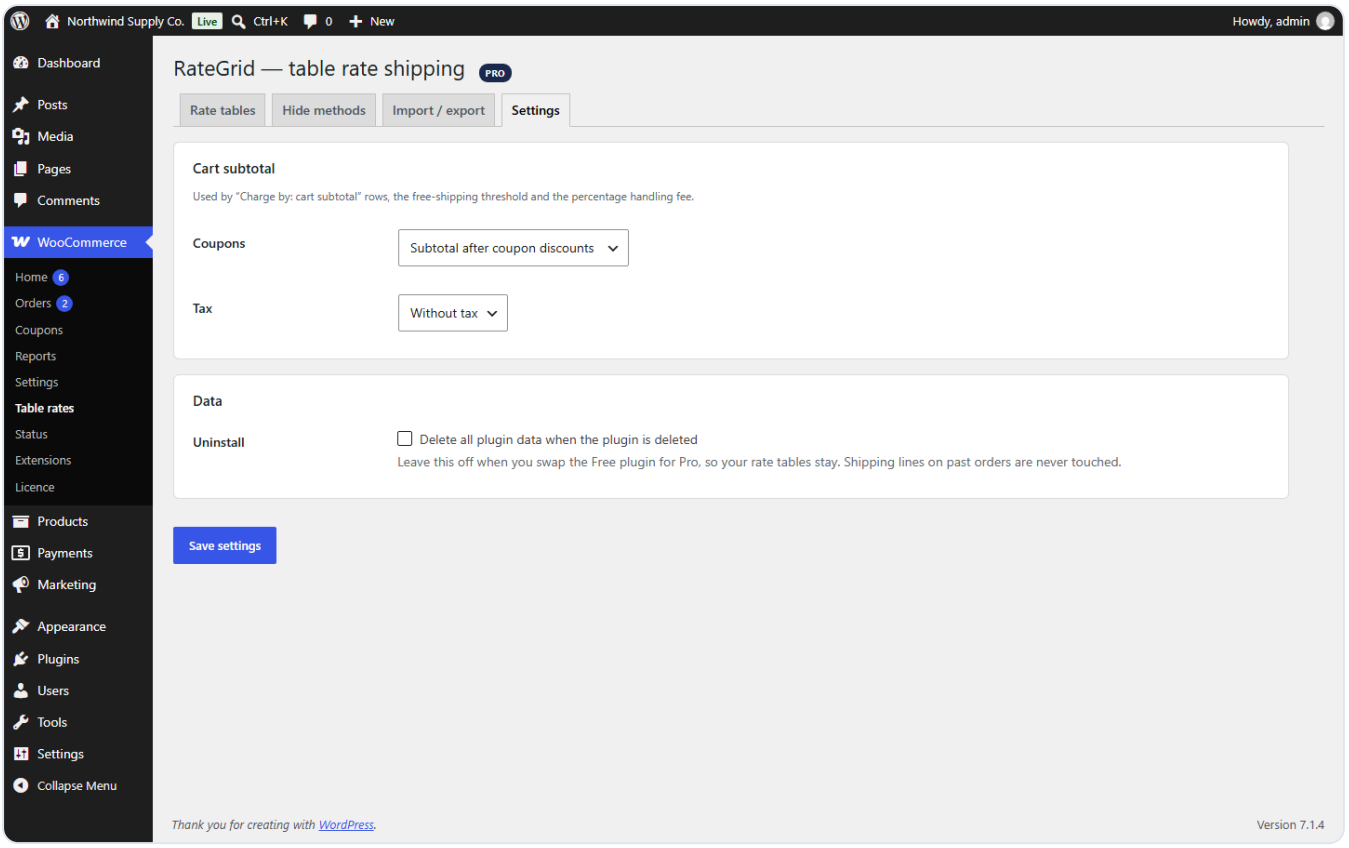
- **Export** — choose a table and click **Download CSV**.
- **Import** — choose a table, a `.csv` file (max 1 MB) and *Replace them* or *Add the new rows after them*, then **Import**.

Columns: `from,to,cost,per_unit,shipping_class,postcodes,no_shipping`. Shipping class is the class slug (`bulky`), `__none` for "no class", or empty for any. Several postcodes in one cell are separated by spaces or semicolons. `no_shipping` is `yes` or `no`. A header line is optional.

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8. Settings

Table rates → **Settings** (screenshot).



- **Coupons** — subtotal after (default) or before coupon discounts.
- **Tax** — subtotal without (default) or including tax.
- **Delete all plugin data when the plugin is deleted** — off by default. When ticked, deleting the plugin removes the tables, hiding rules, settings and the RateGrid methods in your zones. Shipping lines on past orders are never touched.

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9. At checkout

- Block checkout: screenshots `pro-09-front-block-ground.png`, `pro-10-front-block-postcode-band.png`, `pro-12-front-block-bulky.png`, `pro-13-front-block-per-class.png`.
- Classic checkout with tax: `pro-14-front-classic-tax.png`; free shipping: `pro-15-front-classic-free.png`.
- Saved order in the admin: `pro-16-admin-order.png`.

Rates update when the shopper changes the address or the cart, and the rate they choose is the rate saved on the order.

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10. FAQ

Which row wins when rows overlap? The first one from the top.

Why does my table not show at checkout? Check that the address is in the table's zone, that the method is enabled in the zone, that a row fits the cart (or a fallback is set), and that no hiding rule removes it.

Products without weight? They count as 0 kg. Fill in weights for weight-based tables.

Does it support several packages / multi-vendor splits? Each WooCommerce package is rated on its own, but RateGrid does not split carts into packages itself.

Live carrier rates (UPS, FedEx…)? No — RateGrid uses your own tables, it does not call carriers.

Distance-based shipping? Not yet. Use zones and postcode ranges instead.

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11. Troubleshooting

- **Rate did not change after editing** — saving a table clears cached rates; if a shopper's cart page was open, a refresh shows the new price.
- **"WooCommerce could not add the method to that zone"** — try again; if it repeats, add a "RateGrid table rate" method in the zone screen, then edit its table from the Rate tables list.
- **Pro fields are greyed out** — activate your licence under WooCommerce → Licence, or renew it.

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12. Developers

Filters: `rgtr_context` (package facts), `rgtr_calculate` (custom calculation), `rgtr_row_conditions`, `rgtr_rate_label`, `rgtr_rate_meta`. The method id is `rgtr_table_rate`.